

**Privacy Impact Assessment (PIA)
for
Examination Tools Suite (ETS)**



PIA-FDIC-782

6/25/2020

PURPOSE OF THE PRIVACY IMPACT ASSESSMENT

An FDIC Privacy Impact Assessment (PIA) documents and describes the personally identifiable information (PII) the FDIC collects and the purpose(s) for which it collects that information; how it uses the PII internally; whether it shares the PII with external entities, and the purposes for such sharing; whether individuals have the ability to consent to specific uses or sharing of PII and how to exercise any such consent; how individuals may obtain access to the PII; and how the PII will be protected. The FDIC publishes its PIAs, as well as its System of Records Notices (SORNs), on the FDIC public-facing website¹, which describes FDIC's activities that impact privacy, the authority for collecting PII, and the procedures to access and have PII amended or corrected if necessary.

SYSTEM OVERVIEW

The Federal Deposit Insurance Corporation (FDIC) is an independent agency of the U.S. government that protects the funds depositors place in banks and savings associations, also known as "insured banks" or "insured depository institutions." The FDIC's Division of Risk Management Supervision (RMS) has primary responsibility for examining and supervising State-chartered, non-Federal Reserve member banks to ensure they operate in a safe and sound manner. (As deposit insurer, the FDIC has back-up regulatory authority for other charter types.) During its examinations, RMS examiners devote significant attention to reviewing the quality of a bank's loan portfolio in order to determine risk to the FDIC insurance fund. Assessing loan portfolio quality puts examination staff into contact with personally identifiable information (PII) for both individual and commercial borrowers.

The Examination Tools Suite (ETS) is the primary examination tool used by RMS to produce the FDIC's Report of Examination (ROE). ETS enables examiners to more efficiently create, process and share examination work papers and the final ROE, while providing the proper security controls to assure and protect sensitive examination data.

ETS is used by FDIC, the Federal Reserve System (FRS), and State bank examiners to plan the examination, analyze the financial condition of the financial institution, review management's involvement in the financial institution operations, and develop the ROE. Specifically, ETS supports financial institution examiners in performing the following supervisory activities:

1. Safety and Soundness Examinations (also known as Risk Management Examinations)
2. Bank Secrecy Act/Anti Money Laundering (BSA/AML) Examinations
3. Specialty Examinations, such as:
 - a. Information Technology Examinations
 - b. Trust Examinations
 - c. Government Security Dealer Examinations
 - d. Municipal Security Dealer Examinations
 - e. Registered Transfer Agent Examinations
4. Visitations
5. Report of Investigations

As part of producing Reports of Examination in ETS, authorized RMS staff request electronic asset data from the targeted financial institution during the examination planning stage. The financial institution or its servicer provides the data via secure file transfer protocol (SFTP), encrypted removable media (e.g., encrypted CD or memory stick), or encrypted email. In addition, the examiner collects electronic or hardcopy documents of securities owned by the bank, other real estate owned by the financial institution, or other asset types of records. This data is loaded into ETS by authorized RMS examination staff. The asset/loan records provided by financial institutions may include PII, such as the borrower's full name, bank account number/borrower identification number, loan/note number(s), outstanding balance(s), and other information detailed in Section 1.0 of this PIA. ETS also may contain limited information about bank officers,

¹ www.fdic.gov/privacy

directors, and trustees, such as their names, home addresses (if applicable), biographies, year of birth, and salaries, as well as quantity of stock shares.

ETS was designed to enhance data minimization and protection of examination data. While examiners previously shared examination materials via email or removable media, ETS provides the capability for secure network-based file sharing and collaboration within FDIC and with other regulators. Additionally, by design, ETS is not intended to serve as a final repository for examination data. With limited exceptions, examination data in ETS is automatically deleted ninety-seven (97) days after the Reports of Examination are mailed to financial institutions. This includes loan data within the examination data. When exams are deleted on local machines, ETS automatically deletes the data from its database to limit the collection and retention of PII. Loan archive data files needed for future exams are stored on a secure FDIC shared drive and expunged after three (3) years. In limited cases, examination data may not be automatically deleted within 97 days, such as when a user creates an examination for analysis purposes only. These types of examinations may be deleted manually by users at any time. Otherwise, they will be deleted via an auto purge program after 365 days of inactivity. Refer to Section 6.0 of this PIA for additional information.

PRIVACY RISK SUMMARY

In conducting this PIA, we identified potential privacy risks, which are outlined below. As indicated, recommendations to mitigate those risks were addressed with stakeholders during the assessment. The privacy risks are categorized within the following privacy functional areas:

- Transparency
- Access and Amendment
- Minimization
- Data Quality and Integrity
- Individual Participation
- Use Limitation

Transparency Risk: ETS contains third-party data from financial institutions, some of which could include PII. In such cases, the FDIC does not have the ability to provide notice to these individuals prior to the collection, use, processing, storage, maintenance, dissemination, and disclosure of their PII. Therefore, individuals may not be aware that their data has been provided to FDIC.

Mitigation: ETS does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Therefore, notice, in the form of a Privacy Act Statement (PAS) or System of Records Notice (SORN), is not required. In instances where ETS contains bank data with PII, financial institutions are legally required to provide individuals with any applicable notices regarding the sharing of their information with financial regulators. Additionally, the FDIC does not use ETS to make decisions regarding individuals based on the PII received from the banks. Further, this PIA serves as notice of the information collection. No additional mitigation actions are recommended.

Access and Amendment Risk: The system does not have procedures or provide notification to individuals about how to access or amend their information.

Mitigation: The system does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices and may contact their bank directly for access to their personal information. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make

decisions regarding individuals based on the PII received from third parties. Therefore, no mitigation actions are recommended.

Minimization Risk: There is a potential risk related to data minimization for ETS because users are able to upload supporting documentation into the system, which could potentially duplicate records stored in the source systems. This supporting documentation could also potentially be retained in ETS beyond the stated retention periods for those respective source systems. In addition, there was a potential risk related to data minimization, due to absence of a formal, approved FDIC records retention schedule at the start of the PIA process.

Mitigation: FDIC relies on authorized ETS users to minimize unnecessary duplication of data. Whenever possible, users access information in the originating systems and only upload information that is necessary to support authorized business purposes. In addition, by design and policy, ETS is not intended to serve as a data repository for examination data. All examination data in ETS is deleted ninety-seven (97) days after the Reports of Examination are mailed to financial institutions. Loan archive data files needed for future exams are stored on a secure FDIC shared drive and removed after three (3) years. During the PIA process, FDIC formally reviewed and validated the existing retention and disposition procedures for ETS and established an official FDIC records retention schedule to govern data in ETS. No additional mitigation actions are recommended.

Data Quality and Integrity Risk: Since PII in ETS is not collected directly from individuals, there is a risk that the data may not be accurate or complete. In addition, manual entries of data into ETS may increase data quality and integrity risks.

Mitigation: All PII data used by ETS is obtained from the financial institution under examination. Financial institutions are responsible for providing FDIC RMS examiners with data that is accurate and complete. The FDIC Examiner-in-Charge (EIC) has overall responsibility for ensuring the accuracy and completeness of the data acquired and processed by the ETS application through his/her examination team. The EIC assigns various parts of the examination to individuals assigned to the examination to ensure that the examination's scope is complete. The EIC checks the data for completion by reviewing the assignments made to each team member and the information prepared within the application. Additionally, paper records of reconciliation are obtained from financial institution to compare and validate the completeness of electronic data that may have been provided directly by said institution. Therefore, no mitigation actions are recommended.

Individual Participation Risk: Since data in the system is not collected directly from individual borrowers, there is a risk that these individuals will not know how their data is being used or shared, nor be provided with an opportunity to authorize or opt out of any new uses of data pertaining to them.

Mitigation: The system does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties. Therefore, no mitigation actions are recommended.

Use Limitation Risk: In limited cases, some examinations in ETS, such as those created for analysis purposes only, are removed using manual business processes. Therefore, there is some risk that examination data may be accessed or retained longer than necessary to meet the required business need.

Mitigation: By design and policy, ETS is not intended to serve as a data repository for examination data, and all examination data must be deleted within the timeframes prescribed in the applicable FDIC records retention periods. Accordingly, access to examinations data is automatically deleted within 97 days after the Report of Examination (ROE) is mailed to the institution. The automatic purge is tied to and triggered by the ROE "Mail Date" listed in the corresponding record in the Virtual Supervisory Information On the Net (VISION), FDIC's tracking system for examinations. In cases where an ETS examination is created without a

corresponding ViSION record (i.e., “Analysis Only” examinations), users may manually delete the examination at any time. Otherwise, the records will be deleted automatically via an auto purge program after 365 days of inactivity. No additional mitigation actions are recommended.

Section 1.0: Information System/Project Description

1.1 What information about individuals, including personally identifiable information (PII) (e.g., name, Social Security number, date of birth, address, etc.) and non-PII, will be collected, used or maintained in the information system or project?

PII that is contained in the asset/loan records provided by financial institutions and required by RMS examiners using ETS includes: the borrower’s full name; bank account number/borrower identification number (i.e., a Customer Information File (CIF) number assigned by the financial institution); loan/note number(s); outstanding balance(s), interest rates, and payment information.

Some records may contain additional borrower/customer data, such as: Social Security number (SSN) (used by some financial institutions as the CIF); Tax Identification Number (TIN) (occasionally used by some financial institutions as the CIF for commercial borrowers; in some instances, this may be a SSN); and home or business mailing address.

In addition, loan records may contain the financial institution’s risk rating of a particular loan (e.g., non-public confidential bank loan classifications; and loan exposure risk level), as well as the appraised value of the collateral used to secure the loan. Loan records may also contain demographic information, such as the race, ethnicity, and gender of borrowers. Moreover, during the examination process, examiners may review hard copies of complete loan files, which may include credit reports and tax returns for individual borrowers. These hardcopy records may be scanned as supporting documentation for the examination, but are purged at the conclusion of the examination.

ETS also may contain limited information about bank officers, directors, and trustees, such as their names, home addresses (if applicable), biographies, year of birth, and salaries, as well as quantity of stock shares.

The ETS Configuration service (ETSConfig) authenticates FDIC and Federal/State users with their names and work email addresses.

PII Element	Yes	No
Full Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date of Birth	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Place of Birth	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Social Security Number	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employment Status, History or Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mother’s Maiden Name	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Certificates (e.g., birth, death, naturalization, marriage, etc.)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Medical Information (Medical Records Numbers, Medical Notes, or X-rays)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Home Address	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Phone Number(s)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Email Address	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Employee Identification Number (EIN)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Financial Information (e.g., checking account #/PINs/passwords, credit report, etc.)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Driver’s License/State Identification Number	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Vehicle Identifiers (e.g., license plates)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Legal Documents, Records, or Notes (e.g., divorce decree, criminal records, etc.)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PII Element	Yes	No
Education Records	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Criminal Information	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Military Status and/or Records	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Investigation Report or Database	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Biometric Identifiers (e.g., fingerprint, voiceprint)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Photographic Identifiers (e.g., image, x-ray, video)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other (Specify: _____)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

1.2 Who/what are the sources of the PII in the information system or project?

Data Source	Description of Information Provided by Source
Financial Institutions	Authorized RMS staff request electronic asset data from the targeted financial institutions during the examination planning stage. The financial institution or its servicer provides the data via FDICconnect Enterprise File Exchange, encrypted CD, email attached file (encrypted), or encrypted memory stick (i.e., USB drive). At the examiner's discretion, the financial institution provides RMS staff with either a full download or subset of the financial institution's asset portfolio. In addition, the examiner collects electronic or hardcopy documents of securities owned by the bank, other real estate owned by the financial institution or other asset types of records. This data is loaded into ETS by authorized RMS examination staff.
RMS Bank Examiners	Examiners review and may edit or add information to the asset record received from the financial institution in order to meet the scope and requirements of the examination.
Virtual Supervisory Information On the Net (VISION)	VISION provides ETS with statistical data and offsite analysis and metrics of insured financial institutions, as well as examination-related information. Exam data may contain limited PII, such as the name of the examiner and Examiner in Charge (FDIC and state).
Central Data Repository (CDR)	The Federal Financial Institutions Examination Council's (FFIEC's) CDR is a central repository for the collection, storage, and distributions of Call Report data. The Call Report data is prepared quarterly by each insured financial institution and uploaded to the CDR. CDR provides Call Reports and Uniform Bank Performance Reports (UBPRs) to the ETS. Call data may contain limited PII such as names of Bank POCs, Patriot Act POC, primary and backup POC, the person signing report, and CFO. In addition to the names of the POCs, it may contain work-related contact information for the POCs (such a phone number, email, fax number).
Interagency Examination Repository (IER)	IER provides previous bank examination data, such as bank management and classification information to ETS via the Report of Examination (ROE) service. This information consists of bank management/shareholder data (i.e., names, addresses, dates of birth, titles, occupations, attendance, ownerships, committee memberships) that comes from IER-SQL database and signed copies of Reports of Examinations (ROEs) from IER-Documentum. The ETS Service downloads historical exam data and active exam data from VISION. This information does not include previous ROEs, only associated exam data (e.g., ratings, dates, and violations).
Structure Information Management System (SIMS)	SIMS provides publically available financial institution data (name, certificate number, address, branches, CEO name, work contact information, web address, etc.) to ETS.
ETS Configuration service (ETSConfig)	ETSConfig authenticates users with name and email address.

1.3 Has an Authority to Operate (ATO) been granted for the information system or project?

ETS completed its ATO on May 25, 2011 and will be periodically reviewed as part of the FDIC Ongoing Authorization process.

Section 2.0: Transparency

Agencies should be transparent about information policies and practices with respect to PII, and should provide clear and accessible notice regarding creation, collection, use, processing, storage, maintenance, dissemination, and disclosure of PII.

2.1 How does the agency revise its public notices to reflect changes in practice or policy that affect PII or changes in its activities that impact privacy, before or as soon as practicable after the change?

Through the conduct, evaluation and review of PIAs and SORNs, the FDIC ensures notices are revised to reflect changes in practice or policy that affect PII or changes in activities that may impact Privacy as soon as practicable.

2.2 In the Federal Register, under which Privacy Act System of Record Notice (SORN) does this information system or project operate? Provide number and name.

Not applicable. ETS does not operate as a Privacy Act System of Record.

2.3 If the information system or project is being modified, will the Privacy Act SORN require amendment or revision? Explain.

Not applicable. ETS does not operate as a Privacy Act System of Record.

2.4 If a Privacy Act Statement is required, how is the Privacy Act Statement provided to individuals before collecting their PII? (The Privacy Act Statement provides formal notice to individuals of the authority to collect PII, the purpose for collection, intended uses of the information and the consequences of not providing the information.) Explain.

Not applicable. ETS does not operate as a Privacy Act System of Record.

2.5 How does the information system or project ensure that its privacy practices are publicly available through organizational websites or otherwise? How does the information system or project ensure that the public has access to information about its privacy activities and is able to communicate with its Senior Agency Official for Privacy (SAOP)/Chief Privacy Officer (CPO)? Explain.

The FDIC Privacy Program page contains policies and information related to SORNs, PIAs, FDIC's Privacy Policy, and contact information for the SAOP, the Privacy Program Manager, the Privacy Act System of Records Clearance Officer, and the Privacy Program (Privacy@fdic.gov). The Protecting Privacy subpage discusses general practices related to the Privacy Act and PII. See <https://www.fdic.gov/about/privacy/protecting.html>.

Privacy Risk Analysis: Related to Transparency

Privacy Risk: ETS contains third-party data from financial institutions, some of which could include PII. In such cases, the FDIC does not have the ability to provide notice to these individuals prior to the collection, use, processing, storage, maintenance, dissemination, and disclosure of their PII. Therefore, individuals may not be aware that their data has been provided to FDIC.

Mitigation: ETS does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Therefore, notice, in the form of a Privacy Act Statement (PAS) or System of Records Notice (SORN), is not required. In instances where ETS contains bank data with PII, financial institutions are legally required to provide individuals with any applicable, required notices regarding the sharing of their information with financial regulators. Additionally, the FDIC does not use ETS to make

decisions regarding individuals based on the PII received from the banks. Further, this PIA serves as notice of the information collection. No additional mitigation actions are recommended.

Section 3.0: Access and Amendment

Agencies should provide individuals with appropriate access to PII and appropriate opportunity to correct or amend PII.

3.1 What are the procedures that allow individuals to access their information?

Not applicable. The system does not have procedures for individual access. The system does not operate as a Privacy Act System of Record and, therefore, is not subject to the Privacy Act individual access requirement. In addition, the system does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices and may contact their bank directly for access to their personal information. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties.

3.2 What procedures are in place to allow the subject individual to correct inaccurate or erroneous information?

Not applicable. The system does not have procedures to correct inaccurate or erroneous information. The system does not operate as a Privacy Act System of Record and, therefore, is not subject to the Privacy Act redress requirement. Refer to Section 3.1 for additional information.

3.3 How does the information system or project notify individuals about the procedures for correcting their information?

Not applicable. The system does not notify individuals about the procedures for correcting their information. The system does not operate as a Privacy Act System of Record. Therefore, the system is not subject to the Privacy Act redress requirement. In addition, the system does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices and may contact their bank directly for access to their personal information. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties.

Privacy Risk Analysis: Related to Access and Amendment

Privacy Risk: The system does not have procedures or provide notification to individuals about how to access or amend their information.

Mitigation: The system does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant

third party's privacy notices and may contact their bank directly for access to their personal information. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties. Therefore, no mitigation actions are recommended.

Section 4.0: Accountability

Agencies should be accountable for complying with these principles and applicable privacy requirements, and should appropriately monitor, audit, and document compliance. Agencies should also clearly define the roles and responsibilities with respect to PII for all employees and contractors, and should provide appropriate training to all employees and contractors who have access to PII.

4.1 Describe how FDIC's governance and privacy program demonstrates organizational accountability for and commitment to the protection of individual privacy.

FDIC maintains a risk-based, enterprise-wide privacy program that is based upon sound privacy practices. The FDIC Privacy Program is compliant with all applicable laws and is designed to build and sustain public trust, protect and minimize the impacts on the privacy of individuals, while also achieving the FDIC's mission.

The FDIC Privacy Program is led by the FDIC's Chief Information Officer (CIO) and Chief Privacy Officer (CPO), who also has been designated as FDIC's Senior Agency Official for Privacy (SAOP). The CIO/CPO reports directly to the FDIC Chairman, and is responsible for ensuring compliance with applicable federal privacy requirements, developing and evaluating privacy policy, and managing privacy risks. The program ensures compliance with federal privacy law, policy and guidance. This includes the Privacy Act of 1974, as amended; Section 208 of the E-Government Act of 2002, Section 522 of the 2005 Consolidated Appropriations Act, Federal Information Security Modernization Act of 2014, Office of Management and Budget (OMB) privacy policies, and standards issued by the National Institute of Standards and Technology (NIST).

The FDIC's Privacy Program Staff supports the SAOP in carrying out those responsibilities through the management and execution of the FDIC's Privacy Program. The Privacy Program has been fully integrated throughout the agency and is supported on a part-time basis by divisional Information Security Managers located within the agency's divisions and offices.

4.2 Describe the FDIC privacy risk management process that assesses privacy risks to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of PII.

Risk analyses are an integral component of FDIC's Privacy program. Privacy risks for new and updated collections of PII are analyzed and documented in Privacy Threshold Analyses (PTAs) and Privacy Impact Assessments (PIAs). A PTA is used to determine whether a PIA is required under the E-Government Act of 2002 and the Consolidated Appropriations Act of 2005. A PIA is required for: (1) a new information technology (IT) system developed or procured by FDIC that collects or processes personally identifiable information (PII); (2) a substantially changed or modified system that may create a new privacy risk; (3) a new or updated rulemaking that may affect the privacy of PII in some manner; or (4) any other internal or external electronic collection activity or process that involves PII.

4.3 Does this PIA capture privacy risks posed by this information system or project in accordance with applicable law, OMB policy, or any existing organizational policies and procedures?

Privacy risks posed by the information system or project are captured in PIAs, when conducted in accordance with applicable law, OMB policy, and FDIC policy (Circular 1360.19). PIAs are posted on FDIC's public-facing website, <https://www.fdic.gov/about/privacy/index.html>.

4.4 What roles, responsibilities and access will a contractor have with the design and maintenance of the information system or project?

Contractors are employed by the FDIC's Division of Information Technology (DIT) to provide development and maintenance support for the ETS application, as needed. In this role, contractors do not have access to any borrower or other data that is processed by the application.

Contractors also are employed by DIT to support the DIT Examiner Help Desk. In this capacity, contractor staff has limited access to borrower data for the purpose of assisting examiners with formatting the data for use by the ETS application on the examiner's laptop. The sending of borrower data is performed through secure email.

Due to the contractors' access to PII, contractors are required to take mandatory annual information security and privacy training. Privacy and security related responsibilities are specified in contracts and associated Risk Level Designation documents. Privacy-related roles, responsibilities, and access requirements are documented in relevant PIAs.

4.5 Has a Contractor Confidentiality Agreement or a Non-Disclosure Agreement been completed and signed for contractors who work on the information system or project? Are privacy requirements included in the contract?

Yes, Confidentiality Agreements have been completed and signed for contractors who work on ETS. Privacy and security requirements for contractors and service providers are mandated and are documented in relevant contracts.

4.6 How is assurance obtained that the information in the information system or project is used in accordance with the practices described in this PIA and, if applicable, the associated Privacy Act System of Records Notice?

Through the conduct, evaluation and review of PIAs, the FDIC monitors and audits privacy controls. Internal privacy policies are reviewed and updated as required. The FDIC Privacy Program is currently in the process of implementing a Privacy Continuous Monitoring (PCM) program in accordance with OMB Circular A-130. ETS does not operate as a System of Record.

4.7 Describe any privacy-related training (general or specific) that is provided to users of this information system or project.

System-specific Security Awareness Training and Corporate Information Security and Privacy Training, which includes Rules of Behavior, are mandatory for all users of the ETS system. System-specific training covers information regarding the compromise of data and the prevention of its misuse. Rules of Behavior, in addition to FDIC Corporate policies, establish user responsibility and accountability. Annual role-based training is taken by users, including external users.

In addition, the FDIC Privacy Program maintains an ongoing Privacy Training Plan that documents the development, implementation, and update of a comprehensive training and awareness strategy aimed at ensuring that personnel understand privacy responsibilities and procedures. Annual Security and Privacy Training is mandatory for all FDIC employees and contractors and they are required to electronically certify their acceptance of responsibilities for privacy requirements upon completion. Specified role-based privacy training sessions are planned and provided by the FDIC Privacy Program staff as well.

4.8 Describe how the FDIC develops, disseminates, and updates reports to the Office of Management and Budget (OMB), Congress, and other oversight bodies, as appropriate, to demonstrate accountability with specific statutory and regulatory privacy program mandates, and to senior management and other personnel with responsibility for monitoring privacy program progress and compliance.

The FDIC Privacy Program develops reports both for internal and external oversight bodies through several methods, including the following: Annual Senior Agency Official for Privacy Report (SAOP) as required by FISMA; weekly reports to the SAOP; bi-weekly reports to the CISO, monthly meetings with the SAOP and CISO; Information Security Manager's Monthly meetings.

4.9 Explain how this information system or project protects privacy by automating privacy controls?

The system includes automated checks to ensure that data entered by ETS staff is complete (e.g., mandatory fields are not left blank). In addition, ETS uses an access control system and maintains audit logs to ensure user activities, access to data, and login attempts are legitimate and authorized.

In addition, Privacy has been integrated within the FDIC Systems Development Life Cycle (SDLC), ensuring that stakeholders are aware of, understand, and address Privacy requirements throughout the SDLC, including the automation of privacy controls if possible. Additionally, FDIC has implemented technologies to track, respond, remediate and report on breaches, as well as to track and manage PII inventory.

4.10 Explain how this information system or project maintains an accounting of disclosures held in each system of records under its control, including: (1) Date, nature, and purpose of each disclosure of a record; and (2) Name and address of the person or agency to which the disclosure was made?

The FDIC maintains an accurate accounting of disclosures of information held in each system of record under its control, as mandated by the Privacy Act of 1974 and FDIC Circular 1031.1. Disclosures are tracked and managed using FOIAXpress.

4.11 Explain how the information system or project retains the accounting of disclosures for the life of the record or five years after the disclosure is made, whichever is longer?

The FDIC retains the accounting of disclosures as specified by the Privacy Act of 1974 and FDIC Circular 1031.1.

4.12 Explain how the information system or project makes the accounting of disclosures available to the person named in the record upon request?

The FDIC makes the accounting of disclosures available to the person named in the record upon request as specified by the Privacy Act of 1974 and FDIC Circular 1031.1.

Privacy Risk Analysis: Related to Accountability

Privacy Risk: There are no identifiable risks associated with Accountability.

Mitigation: No mitigation actions are recommended.

Section 5.0: Authority

Agencies should only create, collect, use, process, store, maintain, disseminate, or disclose PII if they have authority to do so, and should identify this authority in the appropriate notice.

5.1 Provide the legal authority that permits the creation, collection, use, processing, storage, maintenance, dissemination, disclosure and/or disposing of PII within the information system or project. For example, Section 9 of the Federal Deposit Insurance Act (12 U.S.C. 1819).

The FDIC ensures that collections of personally identifiable information (PII) are legally authorized through the conduct and documentation of Privacy Impact Assessments (PIA) and the development

and review of System of Records Notices (SORNs). FDIC Circular 1360.20, “FDIC Privacy Program” mandates that the collection of PII be in accordance with Federal laws and guidance. This particular system or project collects PII pursuant to the following laws: Sections 5, 6, 7, 8, 9, 18, and 19 of the Federal Deposit Insurance Act (12 U.S.C. 1815, 1816, 1817, 1818, 1819, 1828, 1829)

Privacy Risk Analysis: Related to Authority

Privacy Risk: There are no identifiable risks associated with Authority.

Mitigation: No mitigation actions are recommended.

Section 6.0: Minimization

Agencies should only create, collect, use, process, store, maintain, disseminate, or disclose PII that is directly relevant and necessary to accomplish a legally authorized purpose, and should only maintain PII for as long as is necessary to accomplish the purpose.

6.1 How does the information system or project ensure that it has identified the minimum PII elements that are relevant and necessary to accomplish the legally authorized purpose of collection?

ETS, by design, was implemented to help solve data minimization issues and enhance protection of examination data. Namely, while examiners previously shared examination materials via email or removable media, ETS provides the capability for secure network-based file sharing and collaboration within FDIC and with other regulators, thereby strengthening security controls and minimizing redundant and duplicate repositories of data. ETS only collects the minimum PII elements needed to accomplish authorized tasks and only collects PII that is directly relevant and necessary to accomplish specified purpose(s). ETS does not duplicate files containing PII and uses the minimum elements necessary for legally authorized purposes. In addition, data related to examinations is collected by RMS staff as a result of their supervisory examination authority under the FDI Act. ETS uses an access control system to restrict user view and edit rights to the minimum necessary to perform daily work tasks, based on predefined roles and restrictions on FDIC division and regulatory authority.

6.2 How does the information system or project ensure limits on the collection and retention of PII to the minimum elements identified for the purposes described in the notice and for which the individual has provided consent?

Data related to examinations is collected by RMS staff as a result of their supervisory examination authority under the FDI Act. RMS staff collects and reviews records and information obtained directly from insured banks. For example, data related to examinations is not provided directly from individuals. In addition, ETS only collects PII that is directly relevant and necessary to accomplish specified purpose(s).

Generally, ETS examination data is automatically deleted ninety-seven (97) days after the Reports of Examination are mailed to financial institutions. This includes loan data within the examination data. When exams are deleted on local machines, ETS Central Peer automatically deletes the data from its database to limit the collection and retention of PII. Loan archive data files needed for future exams are stored on a secure FDIC shared drive. After three (3) years, Regional Archive Managers remove the loan archive data.

In limited cases, examination data may not be automatically deleted within 97 days, such as when a user creates an examination for analysis purposes only and, therefore, a corresponding record and “Mail Date” for a Report of Examination are not created in ViSION. Examinations without corresponding ViSION records (i.e., “Analysis Only” examinations) may be deleted manually by users

at any time within the ETS application. Otherwise, they will be deleted via an auto purge program after 365 days of inactivity. The auto purge program is run nightly.

Additionally, through the conduct, evaluation and review of privacy artifacts, the FDIC ensures that the collection and retention of PII is limited to the PII that has been legally authorized to collect.

6.3 How often does the information system or project evaluate the PII holding contained in the information system or project to ensure that only PII identified in the notice is collected and retained, and that the PII continues to be necessary to accomplish the legally authorized purpose?

FDIC maintains an inventory of systems that contain PII. On an annual basis, FDIC does an evaluation of information in the system to ensure it is the same as in the PIA and not kept longer than its retention period. New collections are evaluated to see if they are part of the inventory.

6.4 What are the retention periods of data in this information system? or project? What are the procedures for disposition of the data at the end of the retention period? Under what guidelines are the retention and disposition procedures determined? Explain.

The retention periods of RMS examination data/records are covered by the following FDIC's Records Retention Schedule: EIS1031, Electronic Information Systems. In accord with the FDIC records retention schedule, all examination data in ETS is deleted ninety-seven (97) days after the Reports of Examination are mailed to financial institutions, with the exception of "Analysis Only" examinations which may be deleted manually or auto purged after 365 days of inactivity. When exams are deleted on local machines, ETS Central Peer automatically deletes the data from its database to limit the collection and retention of PII. Loan archive data files needed for future exams are stored on a secure FDIC shared drive and removed after three (3) years.

Additionally, records are retained in accordance with the FDIC Circular 1210.1, FDIC Records and Information Management Policy Manual, and National Archives and Records Administration (NARA)-approved record retention schedule. Information related to the retention and disposition of data is captured and documented within the PIA process. The retention and disposition of records, including PII, is addressed in Circulars 1210.1 and 1360.9.

By design, ETS is not a data repository and is not subject to the Privacy Act of 1974 System of Record requirements. By policy directive, FDIC bank examination staff are required to back-up data to a zipped and encrypted CD and delete all the electronic data files from their laptops related to an examination at the conclusion of that examination through final review and approval of the ROE and destroy the bank provided electronic files by FDIC-approved method(s). According to FDIC's Records Retention schedule, zipped and encrypted archived RMS examination files and printed work papers are securely retained for one examination cycle, in the event of litigation.

6.5 What are the policies and procedures that minimize the use of PII for testing, training, and research? Does the information system or project implement controls to protect PII used for testing, training, and research?

Use of sensitive data outside the production environment requires management approval via a waiver. Any production data, including PII, may not be used outside of the production environment unless a waiver has been approved by management, and appropriate controls have been put in place.

Privacy Risk Analysis: Related to Minimization

Privacy Risk: There is a potential risk related to data minimization for ETS because users are able to upload supporting documentation into the system, which could potentially duplicate records stored in the source systems. This supporting documentation could also potentially be retained in ETS beyond the stated retention periods for those respective source systems. In addition, there was a potential risk

related to data minimization, due to the absence of a formal, approved FDIC records retention schedule at the start of the PIA process.

Mitigation: FDIC relies on authorized ETS users to minimize unnecessary duplication of data. Whenever possible, users access information in the originating systems and only upload information that is necessary to support authorized business purposes. In addition, by design and policy, ETS is not intended to serve as a data repository for examination data. All examination data in ETS is deleted ninety-seven (97) days after the Reports of Examination are mailed to financial institutions, with the exception of “Analysis Only” examinations which are removed manually or are auto purged after 365 days of inactivity. Loan archive data files needed for future exams are stored on a secure FDIC shared drive and removed after three (3) years, in accordance with the FDIC records retention schedule. When exams are deleted on local machines, ETS Central Peer automatically deletes the data from its database to limit the collection and retention of PII. Refer to Section 9 for additional details. During the course of conducting this PIA, FDIC formally reviewed and validated the record retention and disposition procedures for ETS, as well as established an official FDIC records retention schedule to govern ETS data. No additional mitigation actions are recommended.

Section 7.0: Data Quality and Integrity

Agencies should create, collect, use, process, store, maintain, disseminate, or disclose PII with such accuracy, relevance, timeliness, and completeness as is reasonably necessary to ensure fairness to the individual

7.1 Describe any administrative and technical controls that have been established to ensure and maximize the quality, utility, and objectivity of PII, including its accuracy, relevancy, timeliness, and completeness.

All PII data used in ETS is obtained from the financial institution under examination. Financial institutions are responsible for providing FDIC RMS examiners with data that is accurate and complete. The loan data provided by financial institutions is securely transferred to FDIC via automated means, which reduces the risk of errors arising from manual entry. Additionally, paper records of reconciliation are obtained from financial institution to compare and validate the completeness of electronic data that may have been provided directly by institutions. Further, FDIC employs a rigorous review and clearance process when drafting ROEs. The FDIC Examiner-in-Charge (EIC) has overall responsibility for ensuring the accuracy and completeness of the ROE and the supporting data acquired and processed by his/her examination team in ETS. The EIC assigns various parts of the examination to individuals assigned to the examination to ensure that the examination’s scope is completed. The EIC checks the data for completion by reviewing the assignments made to each team member and the information prepared within the application. ETS also checks data automatically to ensure that the information entered by ETS staff is complete (e.g., mandatory fields are not left blank).

Additionally, the FDIC reviews privacy artifacts for adequate measures to ensure the accuracy, relevance, timeliness, and completeness of PII in each instance of collection or creation.

7.2 Does the information system or project collect PII directly from the individual to the greatest extent practicable?

PII that is contained in the asset customer records is provided by banks and required by RMS examiners. Financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. Data is not collected directly from individuals.

7.3 Describe any administrative and technical controls that have been established to detect and correct PII that is inaccurate or outdated.

As noted in Section 7.1, all PII data used in ETS is obtained from the financial institution under examination. Financial institutions are responsible for providing FDIC RMS examiners with data that is accurate and complete. The loan data provided by financial institutions is securely transferred to

FDIC via automated means, which reduces the risk of errors arising from manual entry. Additionally, paper records of reconciliation are obtained from financial institution to compare and validate the completeness of electronic data that may have been provided directly by institutions. Further, FDIC employs a rigorous review and clearance process when drafting ROEs. The FDIC Examiner-in-Charge (EIC) has overall responsibility for ensuring the accuracy and completeness of the ROE and the supporting data acquired and processed by his/her examination team in ETS. The EIC assigns various parts of the examination to individuals assigned to the examination to ensure that the examination's scope is completed. The EIC checks the data for completion by reviewing the assignments made to each team member and the information prepared within the application. ETS also checks data automatically to ensure that the information entered by ETS staff is complete (e.g., mandatory fields are not left blank).

In addition, the FDIC reviews privacy artifacts to ensure adequate measures to check for and correct any inaccurate or outdated PII in its holdings.

7.4 Describe the guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information.

The FDIC's guidelines for the disclosure of information subject to Privacy Act protections are found in Part 310 of the FDIC Rules and Regulations.

7.5 Describe any administrative and technical controls that have been established to ensure and maximize the integrity of PII through security controls.

As noted in Section 7.1, all PII data used in ETS is obtained from the financial institution under examination. The loan data provided by financial institutions is securely transferred to FDIC via automated means, which reduces the potential for data integrity issues. Refer to Section 7.1 for details. Additionally, through its PTA adjudication process, the FDIC Privacy Program utilizes the Federal Information Processing Standards Publication 199 (FIPS 199) methodology to determine the potential impact on the FDIC and individuals should there be a loss of confidentiality, integrity, or availability of the PII. The Office of the Chief Information Security Officer prescribes administrative and technical controls for the system or project based on the FIPS 199 determination.

7.6 Does this information system or project necessitate the establishment of a Data Integrity Board to oversee a Computer Matching Agreements and ensure that such an agreement complies with the computer matching provisions of the Privacy Act?

The FDIC does not maintain any Computer Matching Agreements under the Privacy Act of 1974, as amended by the Computer Matching and Privacy Protection Act of 1988, and consequently does not have a need to establish a Data Integrity Board.

Privacy Risk Analysis: Related to Data Quality and Integrity

Privacy Risk: Since PII in ETS is not collected directly from individuals, there is a risk that the data may not be accurate or complete. In addition, manual entries of data into ETS may increase data quality and integrity risks.

Mitigation: All PII data used by ETS is obtained from the financial institution under examination. Financial institutions are responsible for providing FDIC RMS examiners with data that is accurate and complete. The loan data provided by financial institutions is securely transferred to FDIC via automated means, which reduces the risk of errors arising from manual entry. Additionally, paper records of reconciliation are obtained from financial institution to compare and validate the completeness of electronic data that may have been provided directly by institutions. Further, FDIC employs a rigorous review and clearance process when drafting ROEs. The FDIC Examiner-in-Charge (EIC) has overall responsibility for ensuring the accuracy and completeness of the ROE and the supporting data acquired and processed by his/her examination team in ETS. The EIC assigns various parts of the examination to individuals assigned to the examination to ensure that the examination's scope is completed. The EIC

checks the data for completion by reviewing the assignments made to each team member and the information prepared within the application. ETS also checks data automatically to ensure that the information entered by ETS staff is complete (e.g., mandatory fields are not left blank). No additional mitigation actions are recommended.

Section 8.0: Individual Participation

Agencies should involve the individual in the process of using PII and, to the extent practicable, seek individual consent for the creation, collection, use, processing, storage, maintenance, dissemination, or disclosure of PII. Agencies should also establish procedures to receive and address individuals' privacy-related complaints and inquiries.

8.1 Explain how the information system or project provides means, where feasible and appropriate, for individuals to authorize the collection, use, maintaining, and sharing of PII prior to its collection.

The system does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties.

8.2 Explain how the information system or project provides appropriate means for individuals to understand the consequences of decisions to approve or decline the authorization of the collection, use, dissemination, and retention of PII.

Not applicable. The system does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties.

8.3 Explain how the information system or project obtains consent, where feasible and appropriate, from individuals prior to any new uses or disclosure of previously collected PII.

It is not feasible or appropriate to get direct consent prior to any new use or disclosures of previously collected PII. Refer to Section 8.1 for additional information. If applicable, the FDIC Privacy Program will update the relevant Privacy Act SORN(s) as well as the relevant PIA.

8.4 Explain how the information system or project ensures that individuals are aware of and, where feasible, consent to all uses of PII not initially described in the public notice that was in effect at the time the organization collected the PII.

The system or project receives data from third parties. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals should review the relevant third party's privacy notices. Additionally, this PIA serves as

notice and implicit consent with respect to the collection, use, and disclosure of PII. Lastly, the FDIC does not make decisions regarding individuals based on the PII received from third parties.

8.5 Describe the process for receiving and responding to complaints, concerns, or questions from individuals about the organizational privacy practices?

The FDIC Privacy Program website, <https://www.fdic.gov/about/privacy/index.html>, instructs viewers to direct privacy questions to the FDIC Privacy Program through the Privacy@FDIC.gov email address. Complaints and questions are handled on a case-by-case basis.

Privacy Risk Analysis: Related to Individual Participation

Privacy Risk: Since data in the system is not collected directly from individual borrowers, there is a risk that these individuals will not know how their data is being used or shared, nor be provided with an opportunity to authorize or opt out of any new uses of data pertaining to them.

Mitigation: The system does not operate as a Privacy Act system of records and does not collect PII directly from individual borrowers. Rather, financial institutions provide examiners with commercial and consumer loan data pursuant to the supervisory and regulatory authority granted to the FDIC by the Federal Deposit Insurance Act. The FDIC does not have the ability to provide privacy notices prior to the Agency's processing of individuals' PII and requires this information in order to perform its statutory duties. Financial institutions are required by law to provide applicable notices to their customers regarding the sharing of their information with financial regulators. Individuals may review the relevant third party's privacy notices. Additionally, this PIA serves as notice and implicit consent with respect to the collection, use, and disclosure of PII. Further, the FDIC does not make decisions regarding individuals based on the PII received from third parties. Therefore, no mitigation actions are recommended.

Section 9.0: Purpose and Use Limitation

Agencies should provide notice of the specific purpose for which PII is collected and should only use, process, store, maintain, disseminate, or disclose PII for a purpose that is explained in the notice and is compatible with the purpose for which the PII was collected, or that is otherwise legally authorized.

9.1 Describe the purpose(s) for which PII is collected, used, maintained, and shared as specified in the relevant privacy notices.

ETS supports financial institution examiners in performing the following supervisory activities:

1. Safety and Soundness Examinations (also known as Risk Management Examinations)
2. Bank Secrecy Act/Anti Money Laundering (BSA/AML) Examinations
3. Specialty Examinations, such as:
 - a. Information Technology Examinations
 - b. Trust Examinations
 - c. Government Security Dealer Examinations
 - d. Municipal Security Dealer Examinations
 - e. Registered Transfer Agent Examinations
4. Visitations
5. Report of Investigations

PII that is contained in customer records provided by banks and required by RMS examiners using ETS includes:

- Borrower's full name
- Bank account number/Borrower Identification number (i.e., a Customer Information File (CIF) number assigned by the bank)
- Loan/note number(s)

- Outstanding balance(s), interest rates, and payment information

9.2 Describe how the information system or project uses PII internally only for the authorized purpose(s) identified in the Privacy Act and/or in public notices? Who is responsible for assuring proper use of data in the information system or project and, if applicable, for determining what data can be shared with other parties and information systems? Have policies and procedures been established for this responsibility and accountability? Explain.

Through the conduct, evaluation and review of privacy artifacts, the FDIC ensures that PII is only used for authorized uses internally in accordance with the Privacy Act and FDIC Circular 1360.9 "Protecting Sensitive Information" with the use of various privacy controls. Additionally, annual Information Security and Privacy Awareness Training is mandatory for all staff and contractors, which includes information on rules and regulations regarding the sharing of PII with third parties.

The RMS ETS Program Manager is responsible for the ETS application. The examination team's EIC is directly responsible for all actions of the examination team and all data that comes into the possession of the examination team in the process of examining a particular financial institution. The EIC is directly accountable, by virtue of his commissioning and position assignment, for the integrity of all data generated during the examination process. Additionally, requirements for ensuring the security and confidentiality of bank and customer related data is covered by several directives in the RMS Regional Director Memoranda system. Plus, mandatory security awareness training conducted online annually by the RMS' Information Security Manager covers general data security issues.

9.3 How is access to the data determined and by whom? Explain the criteria, procedures, security requirements, controls, and responsibilities for granting access.

For each bank examination, a RMS Field Supervisor is responsible for assigning RMS examination team members. This assignment conveys approval for access, by management, to a financial institution's asset data provided at the time of an examination. Access is controlled by the mounting of the ETS application/system, with its built-in encryption controls, on the password-protected and encrypted hard drives of laptops of RMS examination personnel only, and the distribution of such data is restricted to supervisors and managers of such examination personnel. Access to examination data is removed automatically as soon as "Mail Date" information is entered into the VISION. For exams that are conducted by the State and FRS examiners, which do not have a corresponding VISION record, each examiner is responsible for removing the examination from his/her machine. Once the exam is deleted on local machines, ETS Central Peer will automatically delete the data from its database. An exam can be created offline and connected to VISION later in order to take advantage of the automatic purge of data. Since some exams could potentially never have a corresponding ViSION record (i.e., Analysis Only exams), users must therefore remove them manually. Otherwise, the auto purge program will delete these records from ETS after 365 days of inactivity.

Only authorized examination staff is given this application and access rights to load such data into the application. Hard copies of ROEs and other sensitive information can only be shipped via secure FDIC Express Mail services. Policies and procedures for FDIC Express Mail service are covered in FDIC Circular 3130.5, Federal and State regulatory agency users follow a similar structure for controlling ETS access.

9.4 Do other internal information systems receive data or have access to the data in the information system? If yes, explain.

- ☐ No
☒ Yes Explain.

The following table lists the systems to which ETS exports/provides PII.

Data Destination	Description of Shared Information
SQL Database	PII may include bank officer name, title and phone number.

Content Management Web Service (CMWS)/Documentum	Reports of Examination which contain limited PII. Examiner name, Examiner in Charge name; regional manager name; and possibly information about bank officials (name, salary)
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- 9.5 Will the information system or project aggregate or consolidate data in order to make determinations or derive new data about individuals? If so, what controls are in place to protect the newly derived data from unauthorized access or use?**

ETS does not engage in data aggregation or data consolidation activities.

- 9.6 Does the information system or project share PII externally? If so, is the sharing pursuant to a Memorandum of Understanding, Memorandum of Agreement, or similar agreement that specifically describes the PII covered and enumerates the purposes for which the PII may be used. Please explain.**

Financial institutions provide loan data files and management information electronically, but there is no direct connection to ETS. The Federal Financial Institutions Examination Council (FFIEC) Central Data Repository (CDR) provides Call Report data to ETS. External sharing is pursuant to an existing information sharing access agreement.

- 9.7 Describe how the information system or project monitors, audits, and trains its staff on the authorized sharing of PII with third parties and on the consequences of unauthorized use or sharing of PII.**

Annual Information Security and Privacy Awareness Training is mandatory for all staff and contractors, which includes information on rules and regulations regarding the sharing of PII with third parties.

- 9.8 Explain how the information system or project evaluates any proposed new instances of sharing PII with third parties to assess whether the sharing is authorized and whether additional or new public notice is required.**

The FDIC reviews privacy artifacts to evaluate any proposed new instances of sharing PII with third parties to assess whether the sharing is authorized and whether additional or new public notice is required.

Privacy Risk Analysis: Related to Use Limitation

Privacy Risk: In limited cases, some examinations in ETS, such as those created for analysis purposes only, are removed using manual business processes. Therefore, there is some risk that examination data may be accessed or retained longer than necessary to meet required business needs.

Mitigation: By design and policy, ETS is not intended to serve as a data repository for examination data, and all examination data must be deleted within the timeframes outlined in Section 6 of this PIA. Generally, access to examination data in ETS is removed ninety-seven (97) days after the Report of Examination is mailed to the financial institution, with the exception of "Analysis Only" examinations. Such examinations may either be removed manually at any time by users or be deleted via an auto purge program after 365 days of inactivity, whichever comes sooner. The auto purge program is run nightly. In addition, during the course of conducting the PIA for ETS, FDIC formally reviewed and validated the record retention and disposition procedures for data in ETS and established an official FDIC records retention schedule. No additional mitigation actions are recommended.

Section 10.0: Security

Agencies should establish administrative, technical, and physical safeguards to protect PII commensurate with the risk and magnitude of the harm that would result from its unauthorized access, use, modification, loss, destruction, dissemination, or disclosure.

10.1 Describe the process that establishes, maintains, and updates an inventory that contains a listing of all information systems or projects identified as collecting, using, maintaining, or sharing PII.

FDIC maintains an inventory of systems that contain PII. On an annual basis, FDIC does an evaluation of information in the system to ensure it is the same as in the PIA and not kept longer than its retention period. New collections are evaluated to see if they are part of the inventory.

10.2 Describe the process that provides each update of the PII inventory to the CIO or information security official to support the establishment of information security requirements for all new or modified information systems or projects containing PII?

The FDIC Privacy Program updates the Chief Information Security Officer (CISO) on PII holdings via the PTA adjudication process. As part of the PTA adjudication process, the FDIC Privacy Program reviews the system or project's FIPS 199 determination. The FDIC Privacy Program will recommend the appropriate determination to the CISO should the potential loss of confidentiality be expected to cause a serious adverse effect on individuals.

10.3 Has a Privacy Incident Response Plan been developed and implemented?

FDIC has developed and implemented a Breach Response Plan in accordance with OMB M-17-12.

10.4 How does the agency provide an organized and effective response to privacy incidents in accordance with the organizational Privacy Incident Response Plan?

Responses to privacy breaches are addressed in an organized and effective manner in accordance with the FDIC's Breach Response Plan.

Privacy Risk Analysis: Related to Security

Privacy Risk: There are no identifiable privacy risks associated with Security.

Mitigation: No mitigation actions are recommended.